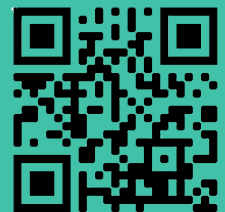




Software Solutions
Public Sector Cloud Software

UTILITY BILLING SOFTWARE & SERVICES



1-800-686-9578

www.mySoftwareSolutions.com

VIP UTILITY BILLING PRODUCT SUITE

Utility Billing System

The VIP Utility Billing platform is a complete solution that is flexible enough to handle everything from simple flat-rate charges to multifaceted water, sewer, and electric billings. It provides an intuitive web portal that lets clients view bills, make payments and pay via mobile devices from anywhere. Features include:

- Web Payment Portal
- Flat Rate & Metered Billing
- General/Misc. Billing
- GIS & Mobile Work Orders
- Fraud Prevention Workflows
- Payment Plans
- Deposit Tracking
- AMR/AMI Meter Integrations
- Mass Meter Change Outs
- Backflow Tracking

Web Portal

The VIP Web Portal provides your customers with options. In-person or online the web portal is a fully integrated, simple, and secure electronic bill presentment and payment solution. Your customers now have the ability to self-serve and pay their bill in a way that is best for them.

Mobile Work Orders

Connect your team in the field with the utility office with mobile work orders. Utilities often deal with manual, fragmented processes with limited collaboration with field technicians.

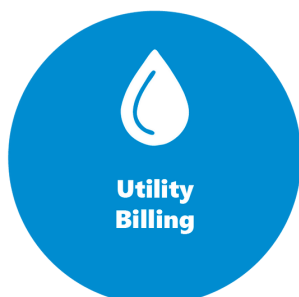
Mobile work orders can help you modernize and automate your work order process and bridge the informational gaps you are experiencing.

- Automate work order process
- GIS enabled with pinpoint accuracy
- Analyze & identify work order trends

Additional Features

- Entity-wide Workflows
- Backflow Management
- Payment Plans
- Budget Billing
- Alerts and Comments
- GIS Integration
- Inventory Control

A COMPREHENSIVE APPROACH



DON'T JUST TAKE OUR WORD FOR IT...

"Software Solutions kept the transition from our old system to their new system easy and on schedule. I can't thank you and the team enough for simplifying this process."

City of Louisville, OH

"The billing that used to take about 2 days now takes about 3 hours with VIP."

City of Oakwood, OH

"The claims processing through the electronic workflow in the VIP software is wonderful. The new process allows department heads throughout the county to access the software and see exactly what's happening without having to call or come see us. We are also very impressed with the way VIP reduces the chance of system fraud."

Delaware Couty, IN

"You guys have the BEST support people. Fast and knowledgeable. Can't ask for more. Thanks everyone for doing such a marvelous job!"

FWSD #61, Harris County, Texas

"We have found that training new employees is easier with VIP. The system is more intuitive. The ability to go to any period and print reports means we no longer have stacks of paper to file at the end of every cycle."

Georgetown KY Municipal Water and Sewer



PROGRESS IS POSSIBLE WITH CHANGE

Is your organization ready for the future?

Is your team empowered with the tools and the data they need to work more efficiently?

Are you able to provide your stakeholders with everything they need to make informed decisions?

With Software Solutions as your guide, change can be easier than you think. Our proven 3-phase approach ensures a smooth and successful implementation, and our world-class support team stands ready to make certain that your organization is achieving a high level of performance each and every day.

When you're ready to make the switch, Software Solutions is ready to be an active partner in your success.

Contact Us Today

Call us at 1-800-686-9578
or email us at info@mysoftwaresolutions.com
to schedule a demo.

OUR 3-PHASE APPROACH TO A SUCCESSFUL VIP IMPLEMENTATION

1-800-686-9578 www.MySoftwareSolutions.com

PHASE 1 - GETTING TO KNOW YOU

SALES ORDER SIGNED

Congratulations and welcome to the Software Solutions Team!

STATEMENT OF WORK

Let's get specific! We believe in taking the time at the beginning of each project to review and agree on all deliverables; no surprises here!

HARDWARE EVALUATION

First things first; we'll do a complete assessment to be sure that your system is optimized to experience the full power of VIP

PROCESS EVALUATION

By understanding your processes, we can ensure that your VIP system will be configured for maximum efficiency

PHASE 2 - TRAINING

WEB COURSES

Online classroom access provided; all stakeholders need to complete these courses in order to learn and absorb key concepts

INTERNSHIP

Our consultants will work with you to apply the techniques and procedures learned in the classroom to your sandbox data

SANDBOX DELIVERED

Your information will be provided in a test environment so you can begin to apply your VIP knowledge using your unique data

PHASE 3 - GO-LIVE ACTIVITIES

LIVE CONVERSION

As your go-live date approaches, our team will do a final conversion of your data so that the most current information is applied to your live database

LIVE OPERATIONS

Time to celebrate! Our consultants will continue to work closely with your team through the live transition to ensure that all processes are working as designed



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